



2025 FASFAA Annual Training Conference Agenda



Tuesday May 27, 2025 – Director’s Summit

8:00 am – 8:30 am	Director’s Summit Registration Open Continental Breakfast	
8:30 am – 9:00 am	Opening and Welcome	Windsong 1
9:00 am – 10:15 am	DS: Session 1: FA Office Succession Planning: Preparing for the Future <i>Succession planning is essential to the long-term success of your financial aid office. This session will guide you through the process of identifying and developing future leaders, creating mentorship opportunities, and ensuring a smooth transition when key staff members retire or move on.</i> Presenters: Michael Bennett, St. Petersburg College (Retired) Bill Spiers, Tallahassee State College	Windsong 1
10:15 am – 10:30 am	Break	
10:30 am – 11:45 am	DS: Session 2: Navigating the Path to Leadership: From Financial Aid to Enrollment Management <i>Explore the transition from Financial Aid to Enrollment Management, highlighting key leadership skills, strategic decision-making, and cross-functional collaboration essential for success. Attendees will gain insights into expanding their influence beyond financial aid, developing a comprehensive enrollment strategy, and positioning themselves for executive leadership in higher education.</i> Presenters: Nadine Bailey, Ultimate Medical Academy Alicia Keaton, University of Central Florida	Windsong 1
11:45 am – 12:45 pm	Lunch	Windsong 4
12:45 pm – 2:00 pm	DS Session 3: Streamlining Success: Centralizing Financial Aid Processes & Creating a One-Stop Shop <i>This presentation explores the benefits of centralizing financial aid processes and establishing a one-stop shop to enhance student services. Learn how to improve efficiency, reduce</i>	Windsong 1



2025 FASFAA Annual Training Conference Agenda



	<i>confusion, and create a seamless experience for students by integrating financial aid, admissions, registration, and other key departments. We'll discuss best practices, implementation challenges, and strategies for gaining institutional buy-in to transform student support services.</i>	
	Presenters: TBA	
2:00 pm – 2:30 pm	Vendor Roundtable	Windsong 1
2:30 pm – 2:45 pm	Closing	Windsong 1
3:00 pm – 5:15 pm	FASFAA Annual Conference Starts	Windsong 5-8
5:30 pm – 6:30 pm	Reception for Financial Aid Director Summit Attendees & Vendors (Invite Only)	Hospitality Suite

Tuesday May 27, 2025 (FASFAA Spirit Day)

8:00 am – 5:00 pm	Registration Open – Pre & Conference (closed during Lunch)	
8:00 am – 1:00pm	Exhibit Area Set Up	
8:00 am – 12:00 pm (Concurrent)	Pre-Conference Session #1 (NASFAA Credential) – Cash Management	Windsong 2
	Pre-Conference Session #2 (NASFAA Credential) – Application Process	Windsong 3
12:00 pm – 3:00 pm (Concurrent)	LEAP Session (Open to LEAP Program participants only) <i>Lunch provided</i>	Windsong 4
11:45 am – 1:00 pm	Lunch – (Attendees registered for Pre-Conference sessions, LEAP participants and Director's Summit attendees)	Windsong 4
1:00 pm – 3:00 pm	Exhibit Area Open	
3:00 pm – 5:15 pm	Opening Session <ul style="list-style-type: none"> • Welcome • Presentation of Colors • National Anthem • Charity Information • FASFAA Business Meeting 	Windsong 5-8
7:00 pm – 9:00 pm	Welcome Reception	Windsong Pre-Function



2025 FASFAA Annual Training Conference Agenda



6:00 pm	<i>Dinner on your own</i>	
9:00 pm – 11:00 pm	Hospitality Suite Open (All Conference Attendees)	

Wednesday May 28, 2025

Region Color Day! Wear your Region colors.
I – Blue, II – Yellow, III – Green, IV – Red, V - Purple

7:30 am – 11:30 am	Registration Open (closed during Lunch)	
7:30 am – 8:30 am	Continental Breakfast	Windsong 5-7
8:30 am – 10:00 am	<p>General Session 1: Enrollment Management in Today’s Higher Education Landscape: The Role & Influence of Financial Aid</p> <p><i>In today’s evolving higher education landscape, enrollment management requires a strategic and data-informed approach to recruiting, retaining, and supporting students. This session explores the critical role financial aid offices play in shaping enrollment strategies, ensuring affordability, and driving student success.</i></p> <p>Presenter: Alicia Keaton Interim Associate Vice President – Enrollment Planning and Management University of Central Florida</p>	Windsong 5-8
10:00 am – 10:15 am	Transition Break	
10:15 am – 11:15 am	Exhibit Area Open	Windsong Pre-Function
10:15 am – 11:15 am	<p>Concurrent Sessions 1 – New Track Paths (New / Intermediate / Executive Leadership / Professional Development / Compliance / Innovation)</p> <ul style="list-style-type: none"> • Student Eligibility: Navigating the Complexities • Creating a Mentally Healthy Office • Artificial Intelligence (AI) for Beginners • Maintaining Institutional Compliance: A Collaborative Approach • PPA/ECAR Recertification Panel 	Windsong 1 Windsong 2 Windsong 3 Windsong 4 Windsong 9-10
11:15 am – 11:30 am	Transition Break	
11:30 am – 1:00 pm	Opening Luncheon	



2025 FASFAA Annual Training Conference Agenda



	<ul style="list-style-type: none"> • SASFAA Update • FASFAA Business Meeting • Elections • Awards & Recognitions 	Windsong 5-8
1:00 pm – 1: 15 pm	Transition Break	
1:00 pm – 5:00 pm	Exhibit Area Open	Windsong Pre-Function
1:15 pm – 2:15 pm	<p>Concurrent Sessions 2 – New Track Paths (New / Intermediate / Executive Leadership / Professional Development / Compliance / Innovation)</p> <ul style="list-style-type: none"> • Comment Code Resolution • Understanding Satisfactory Academic Progress (SAP) for Clock Hours • TBA • Gainful Employment Reporting Panel Discussion • ISIR Batch Corrections 	Windsong 1 Windsong 2 Windsong 3 Windsong 9-10 Windsong 11-12
2:15 pm – 2:30 pm	Transition Break	
2:30 pm – 3:30 pm	<p>Concurrent Sessions 3 – New Track Paths (New / Intermediate / Executive Leadership / Professional Development / Compliance / Innovation)</p> <ul style="list-style-type: none"> • Changes in Athletics: Name, Image, Likeness (NIL) • Supporting Students with Special and Unusual Circumstances • Cost of Attendance Basics • Conflicting Information • OSFA State Scholarship and Grant Programs Update 	Windsong 1 Windsong 2 Windsong 3 Windsong 4 Windsong 9-10
3:30 pm – 4:00 pm	Transition Break	
4:00 pm – 5:00 pm	<p>Concurrent Sessions 4 – Birds of a Feather</p> <ul style="list-style-type: none"> • Clock Hour/Technical • Graduate/Professional • Private 4-year • Private 2-year • Public 4-year • Public 2-year 	Windsong 1 Windsong 2 Windsong 3 Windsong 4 Windsong 9-10 Windsong 11-12
6:30 pm – 8:00 pm	<p>Business Partner Hosted Dine Around Town (BYOD - Buy your own dinner) <i>Join our business partners to explore the culinary arts of the local area</i></p>	
8:00 pm – 10:00 pm	Hospitality Suite Open	



2025 FASFAA Annual Training Conference Agenda



Thursday May 29, 2025

School Spirit Day! Wear clothing that represents your school/company.

7:30 am – 11:30 am	Registration Open (closed during Lunch)	
7:30 am – 8:30 am	<i>Continental Breakfast</i>	Windsong 5-7
8:30 am – 10:00 am	General Session 2 – TBA	Windsong 5-8
10:00 am – 10:15 am	Transition Break	
10:15 am – 11:15 am	Exhibit Area Open	Windson Pre-Function
10:15 am – 11:15 am	Concurrent Sessions 5 – (New / Intermediate / Executive Leadership / Professional Development / Compliance / Innovation) <ul style="list-style-type: none"> • Financial Aid Basics • Customer Service in Financial Aid: Best Practices for Student Satisfaction • Revolutionizing FWS: Empowering Students and Enhancing Campus Collaboration • Effective Audit Preparation & Policy Management for Financial Aid Professionals • Course Program of Study: Navigating Challenges and Unlocking Benefits 	Windsong 1 Windsong 2 Windsong 3 Windsong 9-10 Windsong 11-12
11:15 am – 11:30 am	Transition Break	
11:30 am – 1:00 pm	<i>Lunch on your own</i> <i>Business Partners Lunch-and-Learn</i>	
1:00 pm – 5:00 pm	Exhibit Area Open	
1:00 pm – 1:15 pm	Transition Break	
1:15 pm – 2:15 pm	Concurrent Sessions 6 – (New / Intermediate / Executive Leadership / Professional Development / Compliance / Innovation) <ul style="list-style-type: none"> • Financial Literacy: Empowering Students for Financial Success • The Impact of Association Involvement on Your Professional Career • Compliance for Graduate/Professional Programs • FISAP: Key Considerations for Title IV Reporting • Maximizing Efficiency in a Financial Aid Office 	Windsong 1 Windsong 2 Windsong 3 Windsong 9-10 Windsong 11-12



2025 FASFAA Annual Training Conference Agenda



2:15 pm – 2:30 pm	Transition Break	
2:30 pm – 3:30 pm	Concurrent Sessions 7 – New Track Paths (New / Intermediate / Executive Leadership / Professional Development / Compliance / Innovation) <ul style="list-style-type: none"> Managing Financial Aid Communication in a CRM Return of Title IV R2T4 for Clock Hours: What You Need to Know Citizenship and Issues Surrounding Citizenship Timing is Everything: Transforming Financial Aid for Enrollment Success Integration of Work and Play in the Workplace 	Windsong 1 Windsong 2 Windsong 3 Windsong 4 Windsong 9-10
3:30 pm – 4:00 pm	Snack Break	
4:00 pm – 5:00 pm	Concurrent Sessions 8 – Birds of a Feather <ul style="list-style-type: none"> Other SIS Users Forum Colleague Users Forum PowerFAIDS Users Forum Workday Student Users Forum PeopleSoft Users Forum Banner Users Forum 	Windsong 1 Windsong 2 Windsong 3 Windsong 4 Windsong 9-10 Windsong 11-12
4:00 pm – 6:00 pm	Exhibitor Breakdown	
5:00 pm – 7:00 pm	<i>Dinner on your own</i>	
7:00 pm – 11:00 pm	FASFAA Galactic Gala & Cosmic Night Party	

Friday May 30, 2025

8:00 am – 9:00 am	Breakfast	Windsong 5-8
9:00 am – 9:45 am	General Session 4 – NASFAA Update Helen Faith Past National Chair	Windsong 5-8
9:45 am – 10:45 am	General Session 5 – Federal Update Heather Boutell	Windsong 5-8



2025 FASFAA Annual Training Conference Agenda



	Director of Financial Aid Vanderbilt University School of Medicine	
10:45 am – 12:00 pm	Closing Session <ul style="list-style-type: none">• FASFAA Business Meeting (Election Results)• Passing of the Gavel• Closing	Windsong 5-8

We've given you some extra time throughout this agenda to spend with our Sponsors and Vendors during the week of the conference.

DRAFT