

2026 FASFAA Annual Training Conference Agenda

Tuesday, May 26, 2026

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| 7:30 am – 5:00 pm | Registration Open – Pre & Conference | Oceanview Pre-Function |
| 8:00 am – 1:00pm | Exhibit Area Set Up | Oceanview Pre-Function |
| 7:30 am – 8:00 am | Continental Breakfast | |
| 8:00 am – 2:30 pm | Pre-Conference Session #1 (NASFAA Credential) – FAAC (Break for lunch 12pm – 1 pm) resume after lunch | Oceanview IV |
| 8:00 am – 12:00 pm | LEAP Session (Open to LEAP Program participants only) | Oceanview I |
| 8:00 am – 12:00 pm | Directors Symposium <ul style="list-style-type: none"> • Katie Conrad, <i>Georgia Institute of Technology</i> • Nadine Bailey, <i>Ultimate Medical Academy</i> • Joan Bailey, <i>University of South Florida</i>; • Dr. Karemah Manselle, <i>University of Central Florida</i> | Oceanview II & III |
| 12:00 pm – 1:00 pm | Lunch – (Attendees registered for Pre-Conference sessions, LEAP participants and Director’s Summit attendees) | Atlantic I & II |
| 1:00 pm – 2:45 pm | Exhibit Area Open | |
| 2:00 pm – 2:30 pm | Moderator Meeting | Oceanview I |
| 3:00 pm – 5:00 pm | FASFAA Conference Opening Session | Nautilus Ballroom |
| 5:15 pm – 6:30 pm | Welcome Reception | Nautilus Pre-Function Lobby |
| 6:30 pm - | Dinner on your own | |

Wednesday, May 27, 2026 (FASFAA Spirit Day)

Region Color Day! Wear your Region colors. I – Blue, II – Yellow, III – Green, IV – Red, V - Purple

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| 7:30 am – 11:30 am | Registration Open (closed during Lunch) | Oceanview Pre-Function |
| 7:30 am – 8:30 am | Continental Breakfast | Nautilus Pre-Function Lobby |

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| 8:30 am – 10:00 am | General Session 1: Federal Update Presenter: <i>Dr. Heather Boutell</i> | Nautilus Ballroom |
| 10:00 am – 10:15 am | Transition Break | |
| 10:00 am – 11:45 am | Exhibit Area Open | |
| 10:15 am – 11:15 am | Concurrent Sessions 1: <ul style="list-style-type: none"> • OSFA State Programs Review and Updates Shawn Haskins and Pedro “Pete” Hernandez (OSFA) | Oceanview II & III |
| | <ul style="list-style-type: none"> • Present Like a Pro! Bill Ayers, College Ave | Oceanview I |
| | <ul style="list-style-type: none"> • The Cost of Admission: Insights into How Families Perceive and Plan for College Costs Tracy Drechsler, SoFi Samantha Dunman, Embry Riddle Aeronautical University | Oceanview IV |
| | <ul style="list-style-type: none"> • Cohort Default Rate (CDR) Audrey Price, Lindsey Wilson University | Atlantic II |
| 11:15 am – 11:30 am | Transition Break | |
| 11:30 am – 1:00 pm | Opening Luncheon <ul style="list-style-type: none"> • SASFAA Update | Nautilus Ballroom |
| | <ul style="list-style-type: none"> • FASFAA Business Meeting | |
| | <ul style="list-style-type: none"> • Elections | |
| | <ul style="list-style-type: none"> • Awards & Recognitions | |
| 1:00 pm – 1:15 pm | Transition Break | |
| 1:15 pm – 5:00 pm | Exhibit Area Open | |
| 1:15 pm – 2:15 pm | Concurrent Sessions 2: <ul style="list-style-type: none"> • Workforce Pell Dr. Jeanne Schurman, Hillsborough College | Oceanview II & III |
| | <ul style="list-style-type: none"> • Pathways to Success: Empowering Students Through Financial Literacy and Work-Study Kelsie McKittrick, Florida Atlantic University | Oceanview IV |
| | <ul style="list-style-type: none"> • Cultivating Leadership in the Financial Aid Office Dr. Heather Boutell, Vanderbilt University School of Medicine | Oceanview I |

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| | <ul style="list-style-type: none"> The Generation Z alphabet: Best Practices for Navigating a Multigenerational Campus Dr. Karemah Mansell, University of Central Florida | Atlantic II |
| 2:15 pm – 2:45 pm | Snack Break | |
| 2:45 pm – 3:45 pm | Concurrent Sessions 3: <ul style="list-style-type: none"> Changes in Latitudes, Changes in Attitudes: Building a Documentation Strategy that Lasts Alison Cagle, Broward College | Oceanview I |
| | <ul style="list-style-type: none"> Get to Know Private Student Loans: Myth vs. Fact Andrew Weaver, KHEAA | Oceanview II & III |
| | <ul style="list-style-type: none"> Talent Strong Florida: How Place-Based Partnerships Drive FAFSA Completion and College Enrollment Kimberly Krupa, FCAN Dave Sobush, FCAN Kimberly Lent Morales, Helios Education Foundation | Atlantic II |
| | <ul style="list-style-type: none"> Brick by Brick: Practical Tools for Balance, Resilience, and Wellness Tim Young, Earnest Lou Murray, Earnest | Oceanview IV |
| 3:45 pm – 4:00 pm | Transition Break | |
| 4:00 pm – 5:00 pm | Concurrent Sessions 4: <ul style="list-style-type: none"> Verification Anna Wojtuniak, Embry Riddle Aeronautical University | Oceanview II & III |
| | <ul style="list-style-type: none"> Changes to the Parent PLUS and Graduate PLUS Loan Programs for 2026-2027: A Panel of Lenders Tim Young, Earnest Laura Dickerson, Sallie Mae Bill Ayers, College Ave | Atlantic II |
| | <ul style="list-style-type: none"> Get Involved with FASFAA! Current FASFAA Board Members and Committee Members | Oceanview I |
| | <ul style="list-style-type: none"> SAP Audrey Price, Lindsey Wilson University | Oceanview IV |
| 5:30 pm – 8:00 pm | Dinner on your own | |

2026 FASFAA Annual Training Conference Agenda

Thursday, May 28, 2026

School Spirit Day! Wear clothing that represents your school/company.

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| 7:30 am – 11:30 am | Registration Open | Oceanview Pre-Function |
| 7:30 am – 8:30 am | Continental Breakfast | Nautilus Pre-Function Lobby |
| 8:30 am – 10:00 am | General Session 2: One Big Beautiful Bill (OB3) Breakdown Presenters: <i>Katie Conrad</i> | Nautilus Ballroom |
| 10:00 am – 10:30 am | Transition Break | |
| 10:30 am – 11:30 am | Concurrent Sessions 5: | |
| | <ul style="list-style-type: none"> • Lender Lists - Empowering Financial Aid Offices to Lead with Confidence and Compliance Bill Ayers, College Ave | Atlantic II |
| | <ul style="list-style-type: none"> • From Risk to Retention? The Default Prevention Playbook Maureen Anderson, FAS Mia Mwangi, Santa Fe College | Oceanview IV |
| | <ul style="list-style-type: none"> • VA Update Andrea Babb, Valencia College Denise Asselta, Valencia College | Oceanview I |
| | <ul style="list-style-type: none"> • Hands on Return to Title IV (R2T4) Calculation Katie Conrad, Georgia Institute of Technology Dr. Heather Boutell, Vanderbilt School of Medicine | Oceanview II & III |
| 10:00 am – 11:45 am | Exhibit Area Open | |
| 11:45 am – 12:00 pm | Transition Break | |
| 12:00 pm – 12:45 pm | Box Lunch – Provided by FASFAA | Vendor Area – Pre Function Oceanview |
| 12:45 pm – 4:00 pm | Exhibit Area Open | |

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| 12:45 pm – 1:00 pm | Transition Break | |
| 1:00 pm – 2:00 pm | Concurrent Sessions 6: <ul style="list-style-type: none"> The Evolving Landscape for Graduate and Professional FAA Dr. Heather Boutell, Vanderbilt University of Medicine Joan Bailey, University of South Florida | Oceanview I |
| | <ul style="list-style-type: none"> OSFA State Programs Technical Review and Reporting: What You Need to Know! Shawn Haskin, OSFA Pedro “Pete” Hernandez, OSFA | Oceanview II & III |
| | <ul style="list-style-type: none"> Top 10 Audit Findings Dr. Sharon Oliver, North Carolina Central University | Oceanview IV |
| | <ul style="list-style-type: none"> Fraud in Higher Ed – Especially Financial Aid Som Chaterjee, Huron Heidi Pinney, Dayton State College Dagmar Bowen, Emry Riddle Aeronautical University | Atlantic II |
| 2:00 pm – 2:15 pm | Transition Break | |
| 2:15 pm – 3:15 pm | Concurrent Sessions 7: <ul style="list-style-type: none"> Developing Community and Belonging for Your Team Brenda Ilojirole, Bethune-Cookman University | Oceanview I |
| | <ul style="list-style-type: none"> Return to Repayment Alexandra Miller, MOHELA | Oceanview II & III |
| | <ul style="list-style-type: none"> Open | Oceanview IV |
| | <ul style="list-style-type: none"> Clock Hours Dr. Jeanne Schurman, Hillsborough College | Atlantic II |
| 3:15 pm – 3:45 pm | Snack Break | |
| 4:00 pm – 5:00 pm | Concurrent Sessions 8: <ul style="list-style-type: none"> Enrollment Reporting Maureen Anderson, FAS David Anderson, ECPI University | Oceanview II & III |
| | <ul style="list-style-type: none"> Identifying and Managing Workplace Stress Becky Davis, Ascendium Egan Hanson, Ultimate Medical Academy | Oceanview IV |

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| | <ul style="list-style-type: none"> From Firefighting to Forward Focused: A Smarter Way to Run Financial Aid Natalie Gleason, Portico Rene Lezcano, Hollywood Institute and Cortiva Institute | Oceanview I |
| | <ul style="list-style-type: none"> Dungeons, Dragons, and Disbursements Chantelle Isaacs, Ascent Funding Jana Werksman, Lynn University | Atlantic II |
| 4:00 pm – 6:00 pm | Exhibitor Breakdown | |
| 5:30 pm – 7:00 pm | Dinner On Your Own | |
| 7:00 pm – 10:00 pm | FASFAA Cruise Party – Join together to celebrate the end of a great conference! | Nautilus Ballroom |

Friday, May 29, 2026

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| 8:00 am – 9:00 am | Breakfast | Nautilus Ballroom |
| 9:00 am – 10:00 am | General Session 3 – NASFAA Update Presenter: Dr. Sharon Oliver, NASFAA National Chair-Elect-Elect | Nautilus Ballroom |
| 10:00 am – 11:00 am | General Session 4 – Closing Presentation Presenter: JC Defeats | Nautilus Ballroom |
| 11:00 am – 12:00 pm | Closing Session <ul style="list-style-type: none"> FASFAA Business Meeting (Election Results) Passing of the Gavel Closing | Nautilus Ballroom |

We've given you some extra time throughout this agenda to spend with our Sponsors and Vendors during the week of the conference.